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Online: MyAccount.LES.com  
Mail: P.O. Box 2986, Omaha, NE 68103  
Drop Box: 2620 Fairfield St. (no cash)  
Walmart Pay: Available at any Walmart

#### Need Assistance?

Customer Service: 402.475.4211  
Power Outage: 888.365.2412 or LES.com/ReportNebraska811 (Call before you dig): 811

MARCH 2026

## 60 years of innovation

### A look back at a small switch that sparked big progress

LES turned 60 years old on Feb. 1, 2026. As we celebrate six decades of powering our community, we're revisiting a moment that helped shape the energy-saving programs our customers rely on today.

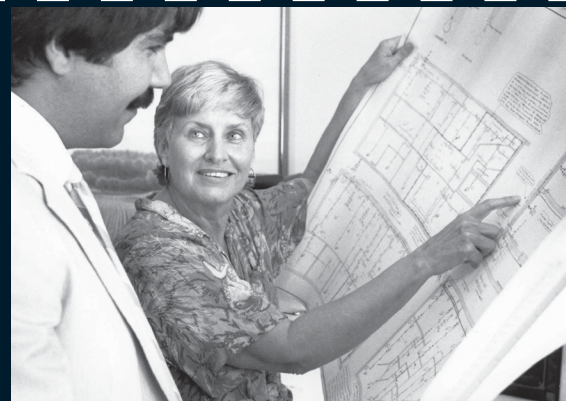
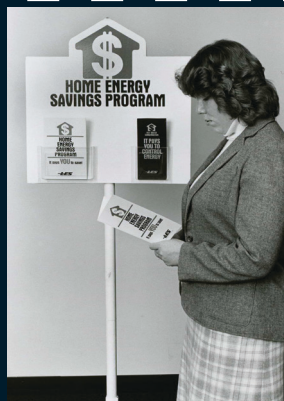
In 1981, long before smart thermostats or Wi-Fi-connected devices, LES tested a simple idea: Could brief pauses in air-conditioner use reduce peak demand? To find out, we installed 500 load-control switches on customer A/C units and cycled some of them off during the hottest days.

Using radio signals sent from a nearby substation, LES turned off portions of those units for about seven

minutes each hour. Customers stayed comfortable, and the data confirmed that this early form of demand response worked — and worked well.

This pilot became the foundation for today's energy-demand reduction programs. It's one of the many examples of how, for 60 years, LES has paired innovation with care for the people we serve.

*Historical photos below from left to right: System Control in 1973, Home Energy Savings Program, Energy Management Specialist consultation.*



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# Beyond the Boardroom

Each month, we're introducing you to a member of the LES Administrative Board – the leaders who help guide our community-owned utility. This month, we're excited to highlight Board Chair **Lucas Sabalka**.

A lifelong energy enthusiast with a PhD in mathematics and experience as a part-owner of two small local businesses, Lucas brings a future-focused mindset to the Board. To him, LES is more than a utility – it's a cornerstone of our community's quality of life. Affordable, reliable energy keeps families safe, supports businesses and fuels long-term growth.

Caring for our community also means caring for our environment, which is why Lucas is especially proud of the Board's decision to adopt LES' net-zero CO<sub>2</sub> goal,

established in 2020. The unanimously supported goal sets a balanced, responsible path toward cleaner energy by 2040.

In his free time, Lucas enjoys national parks, rock climbing, ultimate frisbee and relaxing with his wife. For a local treat, he recommends Neveria La Monarca on 11th and South for delicious street tacos and ice cream.

Thank you, Lucas, for your commitment to our community!



## Power your world with renewables

Want to show your home or business is powered by 100% renewable energy? For just pennies a month, you can enroll in LES' Renewable Energy Certificates. It's one of the easiest ways to support clean energy and reduce your carbon footprint! Ready to sign up? Learn more at [LES.com/REC](https://les.com/REC).



## Nebraska Severe Weather Awareness Week is March 23-27

Spring brings change – and sometimes a few storms. Keeping our community safe and powered during severe weather takes all of us. Here's how you can make power restoration smoother and safer:

- 1. Update your info.** PowerLine, LES' outage reporting system, uses your phone number to match your outage report to your address. Keeping it current helps us respond faster. Update before the next storm strikes at [LES.com/PowerLine](https://les.com/PowerLine).
- 2. Report your outage.** Every report helps – even if your neighbors have already called. The more information we receive, the better we can understand the scope and potential cause of an outage, so crews can respond quickly and efficiently. Report online at [LES.com/Report](https://les.com/Report) or call **888.365.2412**.
- 3. Give our crews space.** LES crews are trained to work safely and quickly. Please keep a safe distance so they can focus on restoring power. Your safety – and theirs – is always our top priority.

### “How does LES pick which power outages to restore first?”

We hear this question from customers a lot. And it's much more complex than the flip of a coin.

Simply put, LES prioritizes work based on the greatest need and impact, as shown to the right. System operators and field crews have strategically formulated a plan that keeps crews and the public safe while ensuring power is restored to the community as swiftly as possible. That way, when you need us the most, we're ready.

