

CURRENT

LES' CUSTOMER NEWSLETTER



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MAY 2026

60 years of safety

LES turned 60 years on Feb. 1, 2026. As we celebrate six decades of powering our community, we're also celebrating 60 years of putting safety first.

Safety has always been more than a policy at LES — it's a part of our identity. It's a promise we make to each other and to the customers who rely on us every day. This year, as we recognize our 60th anniversary and observe **National Electrical Safety Month** in May, we're reflecting on the people, innovations and everyday decisions that have shaped LES from the very beginning.

Our history is filled with moments when LES employees didn't just follow the standards — they set the bar higher. For example, in 1980, our teams developed an aerial



bucket-truck rescue technique that soon became a model for utilities nationwide. And in 1987, we began "hotstick" training on energized 115,000-volt lines, enabling lineworkers to complete critical work without interrupting service to customers. These breakthroughs weren't only technical achievements. They

were demonstrations of our belief that every employee deserves to go home safe at the end of the day.

Over the decades, that belief has grown into a proud legacy. LES has earned numerous safety awards from the Nebraska Safety Council and the American Public Power Association, including recognition as one of Nebraska's Safest



Companies for more than a decade. But that recognition has never been the goal. People have always been our purpose — protecting them and ensuring they can do their best work.

That same spirit reaches far beyond our substations and bucket trucks. At schools, community events and programs throughout the city, LES employees share electrical safety knowledge with families, students and neighbors. And with resources at [LES.com/Safety](https://www.les.com/safety), customers can access practical tips for staying safe around electricity — whether trimming trees, preparing for storms or using equipment at home or on the farm.

As we look back at 60 years of powering Lincoln and the surrounding communities, we also look back at 60 years of watching out for one another. That's the heart of who we are: a community that stays safe, stays connected and moves forward together.

To every LES employee, past and present: thank you for building a culture of care that continues to shine today.



Summer electric rates are in effect June 1 through Sept. 30

When summer heat settles in, cooling systems work a little harder to keep our homes and businesses comfortable. That extra effort requires more energy, which is why rates are higher during these months. This year, the residential summer rate is \$0.0782 per kilowatt-hour. Curious how commercial rates shift in the summer? Explore all customer types at [LES.com/Rates/Business-Rates](https://www.les.com/rates/business-rates).

The 2025 LES Annual Report is here

People. Power. Progress.

We're excited to share that the 2025 LES Annual Report is now live at [LES.com/AnnualReport](https://www.les.com/AnnualReport) — and this year's report offers a meaningful look at the people, power and progress that shaped the year.

At LES, electricity is only part of what we deliver. The real power comes from the people behind it. In 2025, employees showed up for our community in so many ways — keeping our system running safely and reliably, mentoring students, helping make local events shine and lending their time and expertise wherever it was needed. Their commitment shone across our service area.

It was also a year of strengthening the power you depend on. We energized one of the largest substations we've ever built, made key decisions to prepare for future generation needs and continued delivering some of the

most reliable electric service in the nation — even as our community experienced multiple severe-weather events.

And throughout it all, we kept moving forward. After nearly a year of listening to customers, employees and community partners, we completed Powering LES Forward, our new strategic plan. This plan will guide how we strengthen reliability, advance sustainability, maintain affordability and thoughtfully prepare our community's energy future for years to come.

The annual report brings these stories together — the milestones, the progress and the people who made it all possible.

Check out the many ways LES worked for you in 2025 at [LES.com/AnnualReport](https://www.les.com/AnnualReport).

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Keep managing your LES account the easy way — right from home

While LES' customer lobby is closing this summer, your favorite tools are still at your fingertips. Pay your bill, track energy use or go paperless anytime at [MyAccount.LES.com](https://www.les.com/MyAccount).



Beyond the Boardroom

Each month, we're introducing you to a member of the LES Administrative Board — the leaders who help guide our community-owned utility. This month, we're excited to highlight our newest board member, **Donna Garden**.



With more than 20 years of public service, Donna has seen firsthand how essential reliable, affordable and sustainable utilities are to a thriving community. After retiring from Lincoln Transportation and Utilities, she still felt called to serve. Joining the LES Board was a natural next step — a chance to apply her engineering expertise and utility experience to thoughtful, community-driven governance.

Donna sees the Board's role as providing clear, responsible oversight. To her, that means ensuring system reliability, maintaining financial strength and supporting decision-making rooted in the needs and priorities of LES customers. She values asking meaningful questions, engaging with diverse perspectives and helping shape policies that build trust.

In retirement, Donna enjoys spending time with family and friends, traveling, playing bridge and golf and exploring new hobbies. And while she calls herself a "really terrible golfer," she has scored a hole-in-one — a feat her husband still hasn't matched.

Thank you, Donna, for your commitment to our community!