

# Current

LES' CUSTOMER NEWSLETTER



### Ways to Pay

Online: MyAccount.LES.com  
Mail: P.O. Box 2986, Omaha, NE 68103  
Drop Box: 2620 Fairfield St. (no cash)  
Walmart Bill Pay: Available at any Walmart

### Need Assistance?

Customer Service: 402.475.4211  
Power Outage: 888.365.2412  
Nebraska811 (Call before you dig): 811

JUNE 2026

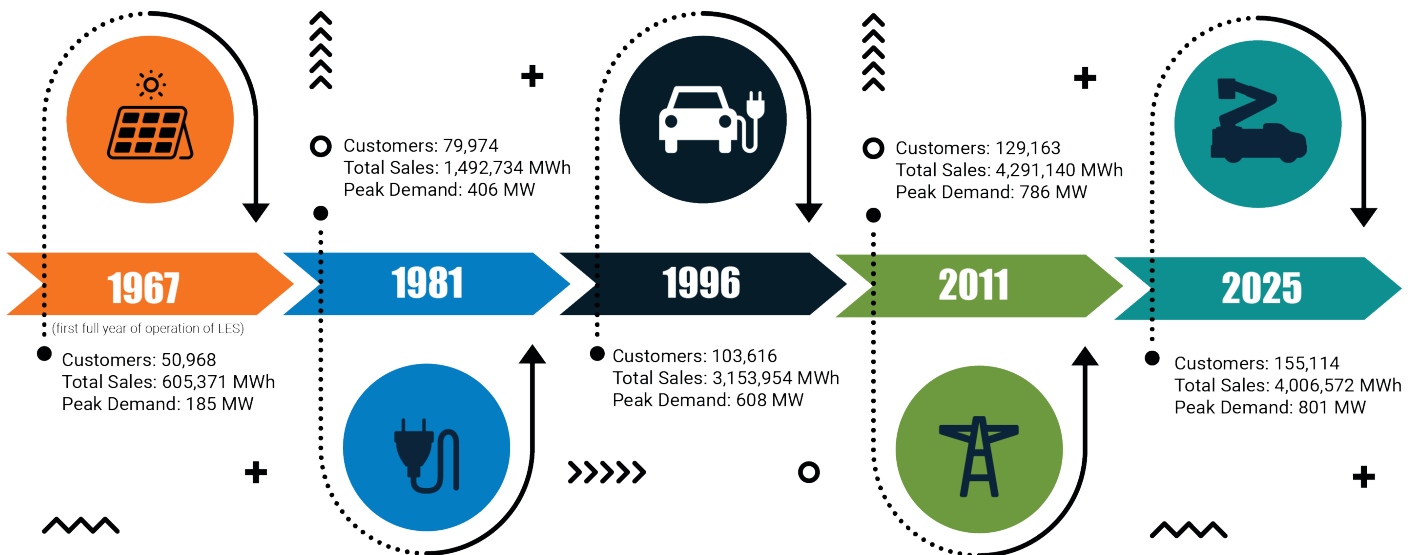
## 60 years of growing with our community



LES turned 60 years old on Feb. 1, 2026. As we celebrate six decades of powering our community, we're also celebrating 60 years of growing alongside the people and places we serve.

When LES began in 1966, we were built to meet the needs of a much smaller community. Over time, as Lincoln and the surrounding area grew, so did we. More homes, more businesses, more schools and hospitals came to rely on dependable power every day. Along the way, LES continued investing in the people, systems and long-term planning needed to support a growing and changing community.

Today, LES serves more customers than ever before, delivers more energy, meets higher peak demand and reinvests locally to ensure reliable service well into the future. Growth hasn't just meant more — it's meant smarter planning, stronger infrastructure and a continued focus on safety and reliability.



**Customers:** The number of meters LES served that year.

**Total sales:** The combined amount of electricity sold to wholesale buyers and retail customers that year.

**Peak demand:** The highest amount of electricity needed at one time that year.

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## LES earns national recognition for safety excellence

Every time the lights come on, there's a lot happening behind the scenes to make it feel effortless. At LES, that dependability is powered by a deep commitment to safety – one that recently earned national recognition. The American Public Power Association awarded LES the **Safety Award of Excellence for 2025**, recognizing us with the **Diamond Award**, the highest honor in our category.



Among more than 240 public power utilities across the country, LES stood out for exceptional safety performance, low incident rates and a culture where safety guides every decision. Based on OSHA-defined metrics and the strength of each utility's safety programs and practices, this award reflects how LES employees consistently turn care into action, whether in the field or supporting operations behind the scenes.

For our customers, this recognition reinforces what you count on every day: reliable power delivered with care. As we recognize **National Safety Month** in June, it's a timely reminder of the quiet dedication that helps keep our community powered safely and reliably.

### Pay your LES bill fast – in cash – with Walmart Bill Pay

With the LES customer lobby closing at the end of July, you still have easy, in-person ways to pay your bill. **Walmart Bill Pay** offers a simple, dependable option at thousands of Walmart locations nationwide, including four right here in the LES service area. The nearest Walmart, located at 4700 N. 27th St., is just about a mile away from our customer lobby!

Best of all, payments post immediately, so your account stays up to date. You can pay using cash or debit card, and Walmart's extended hours make it easy to stop by nights, weekends or whenever it works best for you.

How to pay your LES bill at Walmart:

1. Visit the customer service desk.
2. Tell the associate you want to pay your LES bill using Walmart Bill Pay, not CheckFree, so your payment posts that same day.
3. Provide your full LES account number, found on your bill.
4. Pay the desired amount using cash or debit card.
5. Check your receipt to confirm it lists Lincoln Electric System as the payee.

*Please note: Walmart Bill Pay charges a \$2 service fee.*

To explore all available payment options, visit [LES.com/Pay](https://www.les.com/Pay).

## Keep cool and save energy this summer

Hot summer days can make your air conditioner work overtime – but staying comfortable doesn't have to mean higher energy bills. A few small, simple changes can go a long way in keeping your home cool and your energy use under control.

### Give your air filter some attention.

A dirty filter can make your AC work harder than it should. Swapping it out every three months helps keep cool air flowing and can lower cooling costs.

### Let fans do some of the work.

Ceiling, window and oscillating fans help you feel cooler, so you can bump your thermostat up a few degrees. Just remember to turn fans off when you leave the room – they're there to cool people, not empty spaces.

### Consider a smart thermostat.

Smart thermostats make it easy to manage energy use and set a schedule that fits your day. You may even qualify for LES' Peak Rewards! Learn more about the program at [LES.com/PeakRewards](https://www.les.com/PeakRewards).

Looking for more ways to save energy year-round? Visit [LES.com/HomeTips](https://www.les.com/HomeTips).



## LES receives United Way President's Award

We're proud to share that LES, in partnership with IBEW Local #1536, has earned United Way's President's Award, a meaningful honor that celebrates organizations making a real difference in the community. United Way recognized LES for strong employee participation in its annual campaign, growing engagement year after year and for employees who step up through volunteer days and service on United Way committees.

Even more impressive? LES ranked 9th among United Way's top workplace givers for 2025, with every dollar donated coming directly from employees – **no company match involved**. This recognition reflects the generosity, leadership and heart LES employees bring to our community, on and off the job.

