

# LES Semi-Annual Claims Review

Review Period: July 1 – December 31, 2020

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Manager, Treasury & Risk Management

January 15, 2021

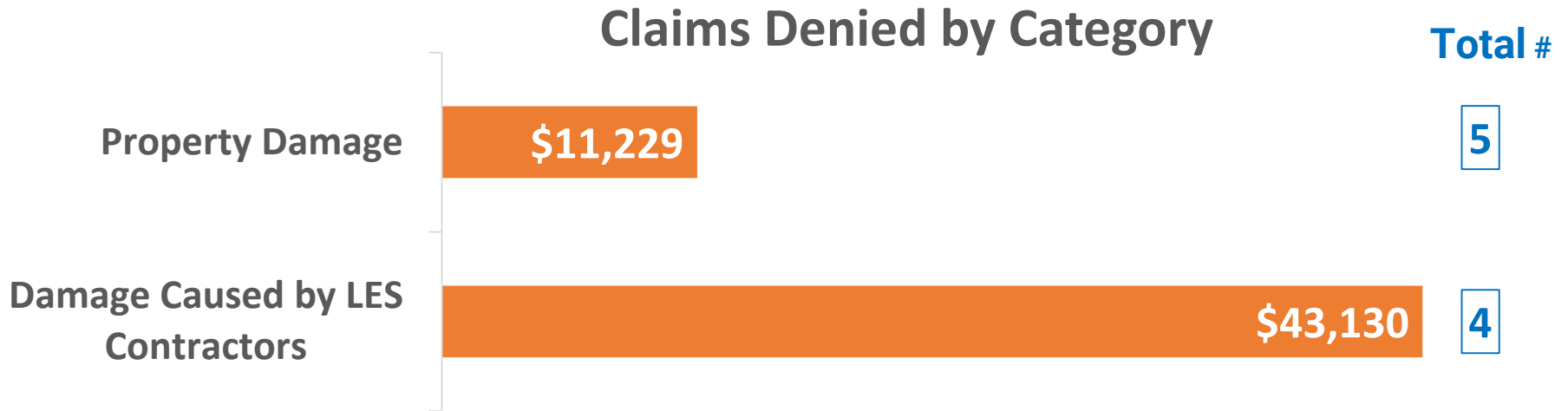
**Claims  
paid  
between  
July 1 and  
December  
31**

1 claim

Totaled \$2,358

LES paid due to  
erroneous disconnect

# 9 claims totaling approximately \$55K denied during July 1 and December 31



- **Property Damage:** Electrical fixtures, garage door opener, insulin, HVAC thermostat, refrigerator, antique beer sign, VCR player
- **Damage Caused by LES Contractor:** Referred to the contractor for resolution

# Number, and dollar amount, of annual claims paid is at a 5-year low

