Help us restore your power faster with PowerLine

At LES, we’re proud to have one of the best reliability records in the nation. But here in Nebraska, lightning, wind, ice and curious squirrels can all contribute to power outages. That’s where PowerLine can help.

Increase the speed of light with a single phone call

PowerLine uses Caller ID to recognize the location of registered customers who call to report an outage. This automated system can handle approximately 1,600 calls simultaneously, so you won’t get a busy signal. And we’ll get the information we need to dispatch work crews faster and more efficiently.

It’s easy and it’s free

All you have to do is register the phone number(s) for the address where you receive your electric service. It’s also a good idea to include a cell phone for the address since cordless, landline phones don’t work during an outage.

To register, simply complete and return the attached, postage-paid card. Or, you can register online at www.les.com or call 402.475.4211. Or email us at customerservice@les.com. Please include your account number in your email.

The following information will only be used for the PowerLine database. Your information will not be sold or provided to any other entity, nor will it be used by LES for any other purpose. Thank you.

Please print.

Name: ________________________________________________

Street Address: ________________________________________
Where you receive your electric service.

City: _______________________ Nebraska  ZIP: ____________

Primary Phone #:

Where you receive your electric service.

Additional Phone #:
Second household line or mobile phone. Optional.

Keep this glow-in-the-dark magnet where you’ll see it.
The door of your soon-to-be-back-up-and running refrigerator is usually a good spot.