



## 2026 Sustainable Energy Program

### General Guidelines

- Qualifying equipment must be new and installed within LES' service territory.
- Incentives are limited and offered on a first-come, first-served basis. Once LES pre-authorizes a project, funds are reserved in a customer's name for a limited time. **Pre-authorization is required prior to the purchase or installation of qualifying equipment where specified in the program documents.**
- Equipment must be installed and operational before reimbursement is issued. Payment may take up to four weeks to process. Submitting incorrect or incomplete information may delay processing.
- LES reserves the right to complete an on-site verification prior to and after installation.
- A \$100,000 annual incentive cap will be applied to each program measure (i.e., insulation, space conditioning, water heating, miscellaneous commercial and industrial measures) per customer. This cap may be lifted at LES' discretion if sufficient incentives remain at or after the mid-year point.
- Any piece of equipment cannot qualify under more than one Sustainable Energy Program incentive measure unless otherwise authorized.
- **Incentives cannot exceed 50% of the costs directly associated with equipment, material and third-party labor costs for the purchase and installation of qualifying measures.** Costs are determined after deducting all contractor, distributor and/or manufacturer warranty adjustments, discounts, reimbursements, rebates, incentives and gift certificates.
- If an LES trade ally contractor completes an installation and applies for an incentive on behalf of their customer, the incentive generally will be paid to the contractor completing the work, and the contractor must include an LES line-item credit on the customer's invoice. If a wholesaler applies for an incentive on behalf of their customer, the incentive will be paid to the customer. If the customer applies directly to LES rather than through a trade ally contractor or wholesaler, the incentive will be paid to the customer. A completed W-9 is required before any incentive payment is issued. For purposes of this program: **contractors** are organizations that complete the installation work, **wholesalers** are organizations that provide equipment but do not perform the installation, and **customers** are organizations or people that incur the costs of the energy-efficient upgrades.
- Contractors or wholesalers may reference LES incentives on quotes; however, they must include a disclaimer informing the customer that the incentive is not guaranteed and has not yet been approved by LES.
- Falsifying information will result in a claim by LES for the return of reimbursement and expulsion from the program.
- LES is not responsible for any tax imposed because of reimbursement.
- LES does not endorse or warrant any contractors, manufacturers, products or system designs in promoting this program.
- The customer/contractor agrees that each measure complies with all federal, state and local safety, building, and environmental codes. All products must be UL-listed and installed in accordance with the manufacturer's instructions where applicable.
- The customer/contractor is responsible for properly disposing of and/or recycling any waste generated by participating in this program.
- LES reserves the right to publicize customer participation in this program unless otherwise notified in writing.
- LES does not guarantee products or energy savings.

- LES shall own all rights to existing and future emissions credits, efficiency certificates, renewable energy credits, tradable renewable certificates and/or any other environmental benefits associated with the implementation of all projects that receive LES incentives.
- LES is making this program available for the benefit of its customers, and the program is in no way intended to create a property right or interest in any participating contractor, wholesaler or other third party.
- The Sustainable Energy Program is subject to change without notice. All authorizations under the program are based on compliance with Program Guidelines within the sole discretion of LES.

## **Questions? Contact [SEP@LES.com](mailto:SEP@LES.com)**

*This document is relevant to the 2026 Sustainable Energy Program offered by LES.*