CURRENT

LES' CUSTOMER NEWSLETTER





Pay in person: 2620 Fairfield St. (27th & Fairfield) Lincoln, NE 68521 8 a.m. - 5 p.m., Monday-Friday* *9 a.m. - 5 p.m., Every third Wednesday Customer Service: 402.475.4211 Power Outage: 888.365.2412 Nebraska811 (Call before you dig): 811

MAY 2024

2023 Annual Report available on LES.com

LES' 2023 Annual Report reflects the past year's achievements and our commitment to the community. A year full of adaptability, innovation and engagement. A year full of planning for what's next to come.

Every day since 1966, LES employees have dedicated their time to ensuring our customers can brew their morning cup of coffee, call a long-distance friend and keep their families warm in their homes, all with the power of affordable and reliable electricity. At the same time, the LES team continuously predicts, plans and prepares for our energy future.

LES employees work to make thoughtful decisions that benefit our community today, and for generations to come. Cyber resiliency was at the forefront of 2023, ensuring the security of our electric grid. Sustainability efforts paved the way for greener energy. Community engagement strived to connect, educate and empower our customers to feel confident in their utility. Why is thinking ahead so important at LES? It's so you can continue to enjoy each morning, that longawaited laugh, that quality time with your family. Yesterday's efforts become today's actions and tomorrow's triumphs. We're building a brighter future for our customers.

See LES' 2023 Annual Report, including our financial report, key impact stats and a video message from our new CEO, Emeka Anyanwu, at **LES.com/AnnualReport.**



From left to right: **1.** The mayor of Lincoln issued a proclamation in honor of former CEO Kevin Wailes' retirement from LES. **2.** Students at Lux Middle School designed and raced solar- and electric-powered cars. **3.** Two LES crews provided mutual aid support in Florida after Hurricane Idalia. **4.** Event attendees test-drove electric vehicles and spoke with EV owners and dealers at LES' EV Ride + Drive. **5.** LES crews performed high-voltage demonstrations throughout the year to teach electrical safety.

Harness the power of the sun

With LES' Virtual Net Metering program, you can purchase a "virtual" solar panel, representing the actual energy output of a panel at our 5-megawatt community solar facility. You'll receive bill credits for years to come, just as if it were installed on your own home. Virtual Net Metering at LES means there's one less obstacle between you and investing in solar.

Visit LES.com/Solar to learn more!

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Summer electric rates go into effect starting June 1

Cooling a home or business in the summer requires more electricity, which leads to higher costs compared to other seasons. This year's residential summer rate is \$0.0719 per kilowatt-hour. View commercial summer rates, which vary by customer type, at LES.com/Business/Rates.

May is National Electrical Safety Month

National Electrical Safety Month is held every year to raise awareness about the importance of using electricity safely. While electricity is generally safe and reliable, it can be dangerous if used improperly.

As the weather continues to get warmer, it's likely that you'll want to spend more time outside! Whether you're relaxing by the pool, enjoying an evening baseball game or grilling the perfect burger, LES wants you to stay vigilant about electrical safety. Consider these tips to stay safe this summer:

- Install ground fault circuit interrupters, or GFCIs, on all outdoor outlets.
 - Abstain from using metal ladders when working near electrical wiring.
- Store power tools indoors to keep them from being damaged by water or excessive heat.
- Stay away from electrical substations. Never attempt to rescue a pet or animal that goes inside. Call LES for assistance at **402.475.4211**.
- Avoid playing near or touching a power line with your body or any object.

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- Call **8-1-1** before you dig for any reason to ensure there are no buried electrical lines on your property.
 - Install pools and hot tubs at least 25 feet from power lines.
- If you have a pool, locate and label all power switches for quick shutoff in case of emergency.

Learn more about electrical safety all month long by following LES on social media!