



Pay in person:
2620 Fairfield St. (27th & Fairfield)
Lincoln, NE 68521
8 a.m. - 5 p.m., Monday-Friday

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NOVEMBER 2022



LINCOLN CHILDREN'S
ZOO LIGHTS
POWERED BY LES



Make memories this holiday season

Once again, the Lincoln Children's Zoo, in partnership with Lincoln Electric System, will be transformed into one of the largest energy-efficient light shows in the Midwest!

As always, this year's Zoo Lights Powered by LES will be 100% lit by energy-efficient LED bulbs!

Enjoy all of your holiday favorites including the dancing trees, white lights walk, rainbow tunnel, holiday train rides, s'mores and hot cocoa station, lit animal silhouettes, and photos with the LES lineworker nutcrackers, Volts and Watts.

LES will host its Energy Nights on select dates throughout the season. Follow LES on [Facebook](#), [Twitter](#) and [Instagram](#) as we share the dates of Energy Nights, energy-saving tips, Zoo Lights four-pack ticket giveaways and other holiday cheer.

Go to [LES.com/ZooLights](https://www.les.com/ZooLights) for event updates and to reserve your tickets today.

The zoo continues to work closely with the Lincoln-Lancaster County Health Department and will follow all health mandates required at the time of the event.

Nov. 25-Dec. 30
5:30-9 p.m.
Lincoln Children's Zoo

Zoo member
\$10.95 online
\$12.95 at gate

Nonmembers
\$13.95 online
\$15.95 at gate

VIP tickets
\$19.95 members
\$22.95 nonmembers



Final call for 2022 savings!

LES' Sustainable Energy Program still has funds available in 2022 for whole-house and facility sealing and insulation, heat pump water heaters and high-efficiency heat pumps and air conditioners. If you have a project planned for this year, think about upgrading your equipment to something more energy efficient and save money while saving energy. Go to [LES.com/SEP](https://www.les.com/SEP) to learn more.

3 things to know for winter

Winter storms in Nebraska can lead to unexpected power outages and conditions that make restoring power more difficult. Our line crews will always try to get your power back on as quickly as possible, but it's best for you to be prepared in case you're without electricity for an extended time.



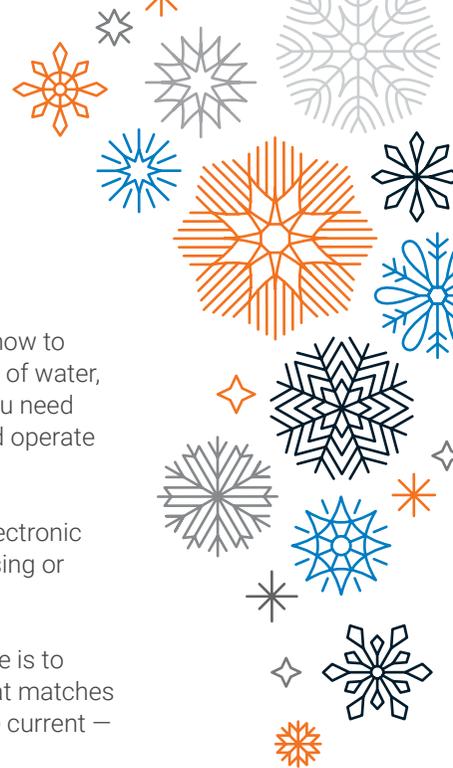
Beat the storm to the punch. Find your electrical service panel and learn how to operate the main circuit breaker. Build a basic emergency kit with a supply of water, nonperishable foods, flashlights, batteries, blankets and a first-aid kit. If you need power for medical equipment, buy a generator and learn how to install and operate it safely. Go to [LES.com/Safety](https://www.les.com/Safety) to learn more.



Safeguard your stuff. Protect your household appliances and sensitive electronic devices from damaging power surges by unplugging devices you're not using or installing surge protectors or suppressors.



Update your info with LES. The best way you can help us during an outage is to report yours with LES PowerLine, our outage call management system that matches your phone number with your service address. Keep your customer profile current – visit [LES.com/Powerline](https://www.les.com/Powerline) to update your info now.



Integrated Resource Plan completed

LES has concluded the development of a new Integrated Resource Plan in 2022 – the first IRP guided by LES' decarbonization goal. Over the last seven months, customers engaged in public meetings and workshops, and provided feedback on the mix of generation resources to best serve customers in the future.

Visit [LES.com/IRP](https://www.les.com/IRP) to view the plan, replay the public meetings and view other materials.



Want the perfect holiday gift for the techie in your life?

What about a smart thermostat?

Then they can save when enrolled in LES Peak Rewards* to receive a one-time \$25 Amazon e-gift card per eligible device, plus an annual \$25 (total) billing credit for participating all summer long. Visit [LES.com/PeakRewards](https://www.les.com/PeakRewards) for more.

*Must be an LES customer to participate in LES Peak Rewards

Reduce your cybersecurity risk

Here are some simple steps to protect yourself and loved ones from cybercams this holiday season.

- Keep software current by installing updates as quickly as possible.
- Use strong passwords: 12 characters or longer, using uppercase and lowercase letters, numbers and special characters.
- Disable wireless technologies, such as Bluetooth, when not in use.
- Cover your laptop's webcam using the built-in cover or painter's tape.
- Avoid conducting sensitive activities on public Wi-Fi.
- Use secure websites when online shopping or banking. Look for "https" (not "http") or a "lock" icon in the URL field.
- Use antivirus software on your computers and firewalls to block threats.
- Watch for suspicious activity that asks you to do something right away, offers something too good to be true or needs your personal information.
- Change privacy settings and don't use location features.
- Enable password security for access to your home network, and change passwords regularly.



Even with these safeguards in place, you can still be compromised. The U.S. Department of Homeland Security offers the following advice for identifying and responding to a cybersecurity breach:

- Look for unexplained charges, strange accounts on your credit report, unexpected denial of your credit card, posts you didn't make on social networks and people receiving emails you never sent.
- Immediately change passwords for all of your online accounts.
- Turn off the affected device.
- Contact banks, credit card companies and other financial institutions.
- File a report with local police, so there is an official record.
- File a complaint with the FBI Internet Crime Complaint Center.
- Visit [StopThinkConnect.org](https://www.stopthinkconnect.org) for more tips to remain cyber-safe.