



Pay in person:
2620 Fairfield St. (27th & Fairfield)
Lincoln, NE 68526-9788
8 a.m.–5 p.m., Monday–Friday

Customer Service: 402.475.4211
Power Outage: 888.365.2412 - Toll Free
Nebraska811 (Call before you dig): 811 - Toll Free

SEPTEMBER 2022

Improve your home's energy efficiency

Do you need to add insulation to attics or walls in your home? We can help.

Through our Sustainable Energy Program, LES offers incentives for energy-efficient installations and upgrades. You can lower the cost of energy-smart investments in your home and help lower our community's demand for electricity.

What projects are eligible for incentives?

High-efficiency heat pumps and air conditioners

Residential customers are eligible for incentive payments when replacing existing cooling systems or installing them in newly built homes. Customers can receive up to \$1,500 per system based on the unit's energy-efficiency rating.

Whole-house sealing and insulation

Existing homes with no wall and/or minimal attic insulation (R-19 or less) can qualify for up to \$1,000 in incentives to upgrade insulation levels to current code standards.

Residential heat pump water heaters

Customers can receive \$500 per qualifying residential heat pump water heater 40 gallons or larger. All projects require preauthorization.

Please visit our website for complete incentive requirements and descriptions. Don't delay! Funds are available on a first-come, first-served basis.

Here's how to get started:

1. Visit [LES.com/SEP](https://www.les.com/SEP) to see the balance and a list of the participating contractors.
2. Contact one or more of the SEP participating contractors for bids and available incentives.

LES budget & rates public meeting

OCT. 4 // 6-7:30 p.m.

LES Operations Center
9445 Rokeby Road, Lincoln

On Oct. 4 at 6 p.m., LES staff will host its annual budget and rates meeting to provide information and receive feedback from customer-owners on its proposed 2023 budget and rates before the LES Administrative Board takes action at its October meeting. This meeting also will be available virtually. Visit [LES.com](https://www.les.com) for more information.



Right tree right place

It is a requirement to plant trees away from electrical lines and put a **safe** distance between landscaping and utility equipment to give crews clear access for maintenance.

Learn more at [LES.com/Trees](https://www.les.com/Trees).

It's a great time to service your heating system

Reduce your energy costs this winter by having your heating system serviced by a qualified dealer before the cold comes. Your system will operate more efficiently, saving you money. LES' Energy Services specialists suggest these other maintenance tips to help you manage energy costs:

- Check your furnace filter every month and change or clean it as needed. The easiest way to check your filter is to shine a flashlight through it. If light shows through, it's clean. If not, it's time to replace that filter.
- If you have a heat pump, visually check the coil. Contact a qualified professional if the coil needs to be cleaned.
- Vacuum indoor registers and return air grills regularly. Make sure your draperies and furniture are not blocking airflow.
- Have a professional clean the heat exchanger and blowing fan in your heating system at least once a year. If applicable, have them oil the motor.

Follow LES on social media or visit [LES.com/Hometips](https://www.les.com/Hometips) to get more energy-saving tips.

Thinking about installing solar?

Not all solar companies in the market are looking out for your best interest, so it's essential to get accurate information. See LES' Solar Trade Ally Network and Solar Buyer's Checklist at [LES.com/Solar](https://www.les.com/Solar) to help you explore solar for your home.

You will find trusted information and best practices when considering an investment in solar. The network of solar installers has formally acknowledged they will accurately represent LES rates, incentives and other utility-related information. While LES doesn't endorse or guarantee any installers' work, we have established a baseline for solar firms wanting to offer customers LES incentives.

You also can watch the webinar replay, "Shedding the Light on Solar" available at [LES.com/Solar](https://www.les.com/Solar).



Celebrate Public Power Week Oct. 2-8

We're celebrating Public Power Week 2022 with more than 2,000 other community-owned, not-for-profit electric utilities that collectively bring electricity to 49 million Americans across 49 states and five territories.

Follow us on Facebook, Twitter, Instagram and LinkedIn as we share our history of affordable electricity, reliable power and local people serving local people with the hashtag **#PublicPowerWeek!**



LES
Webinar
Charging ahead:
The state of EVs
in 2022

SEPT 22 NOON

Join online at [LES.com/sustain](https://www.les.com/sustain)

Winter rates in effect Oct. 1

Winter rates, which are lower than our summer rates, go into effect from October through May the following year.

This year's residential winter rate is \$.0547 per kilowatt-hour. View commercial rates, which vary by customer type, online at [LES.com/Rates/Business-rates](https://www.les.com/Rates/Business-rates).

Integrated Resource Plan recap

LES is developing a new Integrated Resource Plan in 2022 – the first IRP guided by LES' decarbonization goal. Over the last five months, customers engaged in public meetings and workshops, and provided feedback on the mix of generation resources to best serve customers in the future.

Visit [LES.com/IRP](https://www.les.com/IRP) to view the process and FAQ, replay the public meetings and provide comments.